



FAQ

Q. What is Nova Mesa Computer Systems?

A. Nova Mesa is an Arizona based computer company that builds custom made computers for Home/Home Office, Gaming, Home Theater and Laptop users. Custom made computers are available in several vibrant and user friendly colors. All the computers are built and supported in Arizona... which means we don't outsource any of our services to third party vendors.

Q. How is Nova Mesa Computer Systems different from other computer companies?

A. Nova Mesa Computer Systems is very different from other computer companies.

- First and foremost, we have some of the best warranties and return policies in the industry! Each Nova Mesa desktop or laptop comes with a 30-day "no hassle" return policy. Our laptops come with a one year warranty and our desktops come with a standard three year warranty, compared to the traditional one or two year warranty that the "other guys" offer
- None of our computers come loaded with unnecessary "trialware" which means customers will experience much easier set-up and navigation of their new system
- We offer our customers live customer support that is based in the U.S.
- We provide our customers with driver updates and performance tuning software, which takes the guess work out of wondering when your system needs to be updated

Q. What types of products does Nova Mesa Computer System offer?

A. Laptops (mid-range through high-end gaming), Desktops (home and home office), gaming systems (3 different sizes), Home Theater Personal Computers, Monitors, External Backup Hard Drives, Networking items and Keyboards & Mice.

Q. Does Nova Mesa use the same materials as other computer companies like Dell and Apple?

A. Nova Mesa tends to use better materials than other computer companies! We use only the best name-brand computer components (Intel, Seagate, Asus, Patriot, NVIDIA) to help ensure that a high quality system will be delivered to you! We also ONLY use components which are at the beginning of their product cycle, which means that our computers will have a much longer lifespan than some of our competitors.

Q. How do I order a computer from Nova Mesa Computer Systems?

A. You can order your new Nova Mesa computer system by going to www.novamesa.com or by calling our toll-free customer service number at 1-877-388-NOVA (6682)